





"It's a curious thing, Harry, but perhaps those who are best suited to power are those who have never sought it. Those who, like you, have leadership thrust upon them, and take up the mantle because they must, and find to their own surprise that they wear it well".

J.K. Rowling Harry Potter and the Deathly Hallows (Harry Potter #7)



The inaugural 2022 Robb College Leadership Program has been made possible through the generous support of the Robb College Foundation and our industry partners:











05	Dysfunction #1: Absence of Trust Notes
08	Dysfunction #2: Fear of Conflict Notes
10	Dysfunction #3: Lack of Commitment Notes
12	Dysfunction #4: Avoiding Accountability Notes
14	Dysfunction #5: Inattention to Results Notes









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04	What makes a conversation crucial? Introduction
07	State My Path
09	Make it Safe Part I
18	Make it Safe Part II
25	Where to next?